

## System Map 2, Feedback Loops

Document Control # 10097SUPPORT FOR (AGENCY): DFR**FOCUS AREA:** Medicaid Eligibility**FEEDBACK LOOPS:****FEEDBACK LOOPS:**

<u>Suppliers</u>	<u>Inputs</u>	<u>Processes/Functions</u>	<u>Outputs</u>	<u>Customers</u>
Federal Legislature State Legislature	Laws Regulations	<b>Primary</b> Eligibility Determinations All mail-in applications for Hoosier Healthwise Waiver assistance applications	Policy Response	Local Office Staff Federal Government
Federal Executive Branch	Legal Decisions / Settlements	Eligibility Determinations & case management for all applications for all Breast and Cervical Cancer (MA12)	Fraud Claims	Taxpayers
State Executive Branch	Policy Development	10099 Policy development and support	Extension Decisions	Clients
Policy Unit	IPPM Manual	Financial/budget analysis (for large changes)	Error / No Error Reports	Central Office Staff
Courts	Good Cause Requests	Bill analysis for Legislature State and Federal reporting	Federal Reports	State
Clients / Recipients Local Office Staff Third Party Contacts (Banks, Employers, etc.) Federal Agencies	Supporting Documents Business Needs Interpretations of regulations / laws Case Files	Constituent correspondence <b>Technical:</b> 10127 ICES IV-D Good Cause Database S.A.V.E.	Annual Report Sampling Plan and Operations Response to Federal Errors Client Notices Local Office Notifications MOUs / Contracts Administrative Letters	Executive Office Other States Research Community Research and Statistics
Financial Management State Auditor Indiana Commission of Public Records Legal Central Office Staff Vendors Data Management	Answers to Questions Independent Verifications E-mail Requests for Verification of alien entitlement Form Inventory Constituency Inquiries		Training State Plan Amendment Flash Bulletins Transferred Cases Verification for S.A.V.E. Request for Further Information Requests for Forms Federal Reporting MOU/Contracts	Other Agencies Federal Agencies Indiana Commission on Public Records Vendors
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